

Escalation Matrix

Details of	Contact Person	Address	Contact Number	Email ID
Customer Care	Ms. Priya	A-14/3, 5 th floor, Jamna Bhawan Asaf Ali Road, New Delhi 110002	9899093719	priya@ikminvestor.com
Head of Customer Care	Ms. Sonali Acharya	A-14/3, 5 th floor, Jamna Bhawan Asaf Ali Road, New Delhi 110002	9810439570	sonaliacharya@ikminvestor.com
Compliance Officer	Mr. Pramod Jain	A-14/3, 5 th floor, Jamna Bhawan Asaf Ali Road, New Delhi 110002	9810033256	pramodjain@ikminvestor.com
CEO	Mr. Rahul Malik	A-14/3, 5 th floor, Jamna Bhawan Asaf Ali Road , New Delhi 110002	9810099306	rahulmalik@ikminvestor.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchanges at NSE: <https://investorhelpline.nseindia.com/NICEPLUS/>

Please quote your Service Ticket/ Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.